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April 4, 2003

Ms. Luly E. Massaro, Commission Clerk
Rhode Island Public Utilities Commission
89 Jefferson Boulevard
Warwick, Rhode Island 02888

Dear Ms. Massaro:

We are filing, herewith, for effect May 4, 2003, tariff material consisting of:

RI PUC No. 15

Part/Section	Revision of Page(s)	Original of Page(s)
A/15	7	N/A

This is an administrative filing in which Verizon Rhode Island proposes to remove the current restriction that requires subscribers of Worksmart Packages to choose Verizon as their intraLATA toll carrier. Worksmart provides business customers with packages of three or four value-added features to meet their telecommunications needs. By selecting a term agreement ranging from one to three years, the customer receives discounts on the selected features. Worksmart is targeted to small business customers. Removal of the intraLATA toll carrier requirement will make the service available to a broader base of customers and remove a barrier to sales.

If you have any questions regarding this filing, please contact Frances O'Neill-Cunha of my staff at 401 525-3560.

Enclosed are an original and nine copies of the tariff material. Please return a copy of this letter and the tariff pages marked "Duplicate" with your stamp of receipt.

Respectfully submitted,

Theresa L. O'Brien

Attachments

Verizon New England Inc.

15. Service Packages

15.5 WorkSmart Packages sm

15.5.1 Description	
A.	WorkSmart, which is offered subject to the availability of suitable facilities, provides business customers with the option to subscribe to one of the following feature packages and provides discounts to subscribers who commit to a 12, 24, or 36-month commitment period. <ol style="list-style-type: none"> Feature Pkg. 1— Call Waiting, Call Forwarding, Caller ID Feature Pkg. 2— Call Waiting, Call Forwarding, Three-way Calling, Caller ID Feature Pkg. 3— Call Forwarding, Three-way Calling, Caller ID Feature Pkg. 4— Call Forwarding, Call Waiting, Three-way Calling, Call Waiting ID with Name Feature Pkg. 5— Call Waiting, Three-way Calling, Call Waiting ID with Name Feature Pkg. 6— Call Forwarding, Call Waiting, Call Waiting ID with Name
B.	WorkSmart is offered subject to the following conditions. <ol style="list-style-type: none"> WorkSmart is not available to customers who have analog or digital Centrex, ISDN, or PBX trunks. WorkSmart is not available with temporary suspension of service. WorkSmart is available only with touch-tone service.
C.	WorkSmart is available only to customers who utilize the Telephone Company as their local service provider, and whose basic service is provided over the Telephone Company's access lines.

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15.5.2 Regulations	
A.	Termination Liability — For a customer who terminates service prior to the expiration of the commitment period and does not reconnect service at another business location prior to the end of the commitment period the following termination liability applies. <ol style="list-style-type: none"> Up to 2 months—None. Between 2 months and the end of the contract period a termination fee will be applied. Termination liability will not apply when the customer subscribes to Digital Centrex Service prior to the expiration of his WorkSmart commitment period. Termination liability will not apply when a customer changes to a different WorkSmart package.